Happy Energy

HOUSEHOLDER



HAZARDS IN THE HOME

A Simple Guide to Spotting Hazards in your Home

A Safer, Healthier Home

At **Happy Energy & The HEAT Project**, we believe everyone deserves a safe, warm, and healthy home.

This guide helps you spot potential hazards, understand what to do, and know when to contact your landlord or housing provider for support.

Small steps make a big difference — and by working together, we can keep your home in great condition.

DAMP, MOULD & COLD

Damp and mould can affect your health and comfort, but early action can prevent bigger issues.

Below are some simple actions you can take at home to reduce damp and mould. For further tips on preventing and treating damp, please refer to our Happy Energy **Damp & Mould Guide**.



Open windows regularly to let fresh air in



Use extractor fans when cooking or bathing



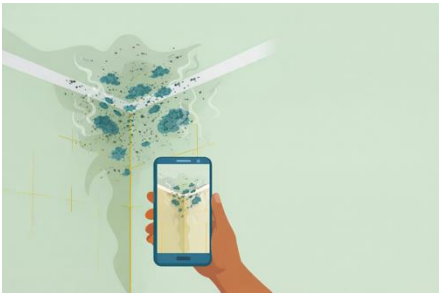
Keep doors closed while cooking or showering to trap steam



Avoid drying clothes indoors or on radiators



Wipe condensation from windows to reduce moisture



If you notice leaks or mould, report them early to your landlord or housing provider

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FIRE, GAS & CARBON MONOXIDE

Knowing what to look out for — and acting quickly if something isn't right — can help keep you and your household safe from fire, gas, and carbon monoxide risks.

Below are some simple actions you can take at home.



Test smoke and CO2 alarms monthly



If alarms are missing or broken, tell your landlord or housing provider



Do not use portable gas or fuel-burning heaters inside your home



Keep escape routes, such as hallways and doorways, clear



In case of fire, get out, stay out, and call 999



Smell gas? Open windows, leave, and call 0800 111 999

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TRIPS, SLIPS & FALLS



Keep stairs, hallways, and walkways clear



Use non-slip mats in bathrooms



Report broken steps, loose handrails, or flooring issues to your landlord or housing provider

KITCHENS & BATHROOMS



Use extractor fans or open a window when cooking or showering



Wipe down wet surfaces to reduce mould



Report any leaks or faulty taps, drains, or appliances

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SECURITY & LIGHTING







Check that doors and windows lock properly

Keep communal areas tidy and well-lit

Report broken lights or locks to your landlord or housing provider

PESTS & WASTE







Store food in sealed containers and clean up spills promptly

Empty bins regularly and keep lids closed

Report any signs of pests or smells to your landlord or housing provider

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HOUSEHOLDER SAFETY CHECKLIST

Use this checklist below to help you stay on top of everyday safety and maintenance in your home:

Task	How Often	Why It Matters
Test smoke/CO alarms	Monthly	Keeps you safe from fire & gas
Report missing alarms	One time	Ensures safety systems are in place
Open windows & use extractor fans	Daily	Reduces damp & condensation
Report repairs or hazards	As soon as possible	Prevents problems from growing
Keep exits clear	Always	Helps you escape safely in emergencies

Working Together

If something doesn't seem right — damp, broken appliances, or safety concerns — **contact your landlord, agent, or housing association** straight away.

Reporting issues early helps them fix things quickly and keeps everyone safe.

In an Emergency

- **Smell gas?** Call 0800 111 999, open windows, and leave the building.
- **Fire or smoke**? Call 999 immediately.
- **Urgent repair?** Clearly explain the situation when you call your landlord or housing provider.

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Happy Energy

HEAT Project

Working together for safer, healthier, happier homes